

COUNCIL MEETING UNDER SEPARATE COVER ATTACHMENTS

Strathfield Municipal Council

Tuesday 6 April 2021

6:30pm
Council Chambers
65 Homebush Road, Strathfield

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ATTACHMENT 1

1.3: Transformed and connected information and service delivery

1.3.1: Improve service delivery and information access utilising technology

1.3.1.1: Identify and implement technologies and strategies to transform services and public access

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Identify and implement technologies and strategies to transform services and public access	Maintain and promote public internet access in town centres, library and community facilities	Corporate and Financial Services	Progressing	The public Wi-Fi system was maintained and supported. As at 31/12/20, there were a total of 3,093 registered users and 2,153 valid users.
Identify and implement technologies and strategies to transform services and public access	Implement upgrades to Council's corporate systems to improve efficiencies and capacity	Corporate and Financial Services	Progressing	Council corporate systems were maintained and upgraded with the latest production and functional model and version.

1.3.1.2: Provide informative, accurate and timely communications

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide informative, accurate and timely communications	Maintain, monitor and issue Council's communications including print, website, social media ensuring information is available and up-to-date	Office of CEO	Progressing	During the reporting period, a total of 25 issues of the weekly e-News were published, and an additional 11 electronic direct mails (EDM) advertising projects or events. 225 updates of the Council websites issued. 260 Social media updates were issued across Facebook, Twitter and Instagram. 3 ads were published in CALD media and 1 letterbox drops were issued.



Strathfield Council Delivery Program - July to December 2020 report

1: Connectivity

1.1: Growth sustained by well-planned and accessible infrastructure

1.1.1: Plan infrastructure and assets to meet needs of growing population

1.1.1.1: Provide timely and effective advocacy to Government and leadership on issues affecting current and future populations of the Strathfield area.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide timely and effective advocacy to Government and leadership on issues affecting current and future populations of the Strathfield area.	Make representations and engage with Government Agencies concerning planning and delivery of major and regional infrastructure and services consistent with population growth.	Planning, Environment & Urban Services	Progressing	Discussions with TfNSW and Department of Planning with regards to Parramatta Road, Liverpool Rd/ Hume Highway traffic and pedestrian access.

1.1.1.2: Prepare short to long term infrastructure and asset strategies to support needs of growing community.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Prepare short to long term infrastructure and asset strategies to support needs of growing community.	Review and update local infrastructure, asset strategies and plans	Planning, Environment & Urban Services	Progressing	Asset register review is underway and to be completed by January 2021.

1.1.2: Deliver infrastructure and assets to meet community needs

1.1.2.1: Plan and deliver infrastructure and assets to meet needs of growing population

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Plan and deliver infrastructure and assets to meet needs of growing population	Implement maintenance and inspection programs for Council managed public infrastructure	Planning, Environment & Urban Services People Place & Civic Services	Progressing	Condition asset rating of footpaths by specialised buggy has been reactivated to assess all footpaths. Conditions to be directly uploaded to the website for public access. Inspection and maintenance undertaken on a cyclical basis and repairs were scheduled
Plan and deliver infrastructure and assets to meet needs of growing population	Implement parks maintenance and minor upgrades	People Place & Civic Services	Progressing	Hudson Park Stage 2 works are 80% complete. See table below for other specific projects.
Plan and deliver infrastructure and assets to meet needs of growing population	Implement roads, footpath, drainage, kerb and gutter renewal and/or upgrades in accordance with Capital Works Program 2020-2021	Planning, Environment & Urban Services	Progressing	Capital works progressing as reported in table below.

Capital Works

Type of works	Name	Progress	Comment
Drainage Program	The Boulevard between Albyn Road and Malvern Crescent Strathfield	100%	Works completed
Footpath Program	Beresford Road - From Homebush Road to Rochester Street	100%	Completed. Added post-Operational Plan.
Footpath Program	High Street Strathfield - from Homebush Road and Macarthur Avenue	0%	Not commenced - scheduled April 2021
Footpath Program	Hill Street Strathfield - from Coronation Parade to Liverpool Road	0%	Not commenced - scheduled May 2021

Type of works	Name	Progress	Comment
Footpath Program	Madeline Street Strathfield South - from Birriwa Avenue to 100 Madeline Street	100%	Completed. Added post-Operational Plan.
Footpath Program	Meredith Street Homebush - from The Crescent to Burlington Road	100%	Completed. Added post-Operational Plan.
Footpath Program	Shortland Avenue Strathfield - from Fraser Street to Francis Street	100%	Completed. Added post-Operational Plan.
Footpath Program	Verona Street Strathfield South - from Wallis Avenue to End	100%	Completed. Added post-Operational Plan.
Footpath Program	Victory Avenue Belfield - from Punchbowl Road to Elliott Street	100%	Completed. Added post-Operational Plan.
Footpath Program	Anselm Street Strathfield South - from Mooney Street to Bede Street	0%	Moved to 2021-2022
Footpath Program	Bates Street Strathfield - from Badgery Avenue to The Crescent	0%	Moved to 2021-2022
Footpath Program	Courallie Avenue Homebush West - from Mandemar Avenue to Telopea Avenue	0%	Moved to 2021-2022
Footpath Program	Edward Street Strathfield South - from Dean Street to Liverpool Road	0%	Moved to 2021-2022
Footpath Program	Flemington Road Homebush West - from Parramatta Road to Park Road	0%	Moved to 2021-2022
Footpath Program	Mooney Street Strathfield South - From Therry Street East to End	0%	Moved to 2021-2022
Footpath Program	Pemberton Street Strathfield - from Shortland Avenue to Arthur Street	0%	Not commenced - scheduled May 2021
Footpath Program	Strathlora Street Strathfield - from Wallis Avenue to South Street	0%	Not commenced - scheduled April 2021
Footpath Program	Wallis Avenue Strathfield - from Ravenna Street to Strathlora Street	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Allenby Cr Strathfield - from Albert Rd to End	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Augusta St Strathfield - from Rickard Road to Wallis Avenue	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Bellevue Ave Strathfield - from Amaroo Avenue to Richard Road	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Braidwood St, Strathfield South - from Hume Highway to End	0%	Not commenced - scheduled May 2021

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Type of works	Name	Progress	Comment
Kerb & Gutter	Bridge Road Homebush - Parramatta Road to Loftus Crescent	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Burlington Road Homebush - from Meredith Street to Bridge Road	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Cleveland St Strathfield South - from Madeline Street to Cosgrove Street	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Davidson St Greenacre - Mariene Street to Hume Highway	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Firth Avenue Strathfield - from Newton Road to Ada Avenue	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Gelling Avenue - from Homebush Road to Chalmers Road	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Henley Road Homebush West - Tavistock Road to Arthur Street	100%	Works completed
Kerb & Gutter	High Street Strathfield - from Telopea Street to Homebush Road	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Hudson Lane Homebush - Hudson Street to End	100%	Works completed
Kerb & Gutter	Hudson Street Homebush - From Dalton Lane to End	100%	Works completed
Kerb & Gutter	Ismay Avenue Homebush - from Allen Street to End	0%	Not commenced - scheduled May 2021
Kerb & Gutter	John Street Strathfield South - from St Annes Square to Gregory Street	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Junction Street Strathfield South - From Gregory Street to Dean Street	100%	Works completed
Kerb & Gutter	Kanoona Ave Homebush West - from Park Road to Parramatta Road	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Mooney Street Strathfield South - from End to Therry Street	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Myrna Road Strathfield - Ada Avenue to Yarrowee Road	100%	Works completed
Kerb & Gutter	Near Pilcher Street Strathfield South - laneway	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Newton Road Strathfield - from Firth Avenue to South Street	0%	Not commenced - scheduled May 2021

Type of works	Name	Progress	Comment
Kerb & Gutter	Nichol Parade Strathfield - From Strathfield Avenue to Carrington Avenue	100%	Works completed
Kerb & Gutter	Prentice Lane Strathfield - from Hume Highway to End	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Short St West Homebush - from Park Road to End	0%	Not commenced - scheduled May 2021
Kerb & Gutter	South Street Strathfield - from Barker Road to Newton Road	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Sunlea Crescent Belfield - from Water Street to End	0%	Not commenced - scheduled May 2021
Kerb & Gutter	Torrington Road Strathfield - from Nichol Parade to Parsons Avenue	100%	Works completed
Kerbs & Gutter	Albyn Road Strathfield - from Homebush Road to Chalmers Road	0%	Not commenced - scheduled May 2021
Kerbs & Gutter	Albyn Road, Strathfield - Homebush Road to Chalmers Road	0%	Not commenced - scheduled May 2021
Kerbs & Gutter	Bareena St Strathfield - from Ada Avenue to Yarrowee Road	100%	Works completed
Kerbs & Gutter	Cutbush Ave Belfield - Chisholm Street and End	100%	Works completed
Kerbs & Gutter	Fraser Street Strathfield - from Badgery Ave to Arthur Street	100%	Works completed
Kerbs & Gutter	Gregory Street Strathfield South - from Junction Street to End	100%	Works completed
Road resheeting	Albyn Road Strathfield - from Homebush Road to Chalmers Road	0%	Not commenced - scheduled May 2021
Road resheeting	Allenby Cr Strathfield - from Albert Rd to End	0%	Not commenced - scheduled May 2021
Road resheeting	Augusta St Strathfield - from Rickard Road to Wallis Avenue	0%	Not commenced - scheduled May 2021
Road resheeting	Bareena St Strathfield - from Ada Avenue to Yarrowee Road	100%	Works completed
Road resheeting	Bellevue Ave Strathfield - from Amaroo Avenue to Richard Road	0%	Not commenced - scheduled May 2021
Road resheeting	Braidwood St, Strathfield South - from Hume Highway to End	0%	Not commenced - scheduled May 2021
Road resheeting	Bridge Road Homebush - Parramatta Road to Loftus Crescent	0%	Not commenced - scheduled May 2021

Type of works	Name	Progress	Comment
Road resheeting	Burlington Road Homebush - from Meredith Street to Bridge Road	0%	Not commenced - scheduled May 2021
Road resheeting	Cleveland St Strathfield South - from Madeline Street to Cosgrove Street	0%	Not commenced - scheduled May 2021
Road resheeting	Cutbush Ave Belfield - from Chisholm Street to End	0%	Not commenced - scheduled May 2021
Road resheeting	Davidson St Greenacre - Marlene Street to Hume Highway	0%	Not commenced - scheduled May 2021
Road resheeting	Firth Avenue Strathfield - from Newton Road to Ada Avenue	100%	Works completed
Road resheeting	Fraser Street - from Badgery Avenue to Arthur Street	0%	Not commenced - scheduled May 2021
Road resheeting	Gelling Avenue - from Homebush Road to Chalmers Road	0%	Not commenced - scheduled May 2021
Road resheeting	Gregory Street Strathfield South - from Junction Street to End	100%	Works completed
Road resheeting	Henley Road Homebush West - from Tavistock Road to Arthur Street	0%	Not commenced - scheduled May 2021
Road resheeting	High Street Strathfield - from Telopea Street to Homebush Road	0%	Not commenced - scheduled May 2021
Road resheeting	Hudson Lane Homebush - Hudson Street to End	0%	Not commenced - scheduled May 2021
Road resheeting	Hudson Street Homebush - From Dalton Lane to End	0%	Not commenced - scheduled May 2021
Road resheeting	Ismay Avenue Homebush - from Allen Street to End	100%	Works completed
Road resheeting	John Street Strathfield South - from St Annes Square to Gregory Street	100%	Works completed
Road resheeting	Junction Street Strathfield South - from Gregory Street to Dean Street	0%	Not commenced - scheduled May 2021
Road resheeting	Kanoona Ave Homebush West - from Park Road to Parramatta Road	0%	Not commenced - scheduled May 2021
Road resheeting	Mooney Street Strathfield South - from End to Therry Street	100%	Works completed
Road resheeting	Myma Road Strathfield - from Ada Avenue to Yarrowee Road	100%	Works completed
Road resheeting	Near Pilcher Street Strathfield South - laneway	100%	Works completed

Type of works	Name	Progress	Comment
Road resheeting	Newton Road Strathfield - from Firth Avenue to South Street	0%	Not commenced - scheduled May 2021
Road resheeting	Nichol Parade - from Strathfield Ave to Carrington Avenue	0%	Not commenced - scheduled May 2021
Road resheeting	Prentice Lane Strathfield - from Hume Highway to End	0%	Not commenced - scheduled May 2021
Road resheeting	Short St West Homebush - from Park Road to End	0%	Not commenced - scheduled May 2021
Road resheeting	South Street Strathfield - from Barker Road to Newton Road	100%	Works completed
Road resheeting	Sunlea Crescent Belfield - from Water Street to End	0%	Not commenced - scheduled May 2021
Road resheeting	Torrington Road Strathfield - from Nichol Parade to Parsons Avenue	100%	Works completed

1.1.2.2: Plan and deliver major community and recreational facilities

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Plan and deliver major community and recreational facilities	Plan and implement capital works in accordance with the program.	People Place & Civic Services	Progressing	Completed as per capital works program (see below)

Capital Works

Type of works	Name	Progress	Comment
Capital Works - Civic Services	Bridge Road public domain	20%	PRUIAP design prepared and submitted to TfNSW for review and comments
Capital Works - Civic Services	Council Depot renewals	10%	Design completed and preparation of community consultation

Type of works	Name	Progress	Comment
Capital Works - Civic Services	Hudson Park District Maze	50%	Works ongoing
Capital Works - Civic Services	Parks, Reserves and Sportsfields upgrades	60%	Strathfield Park Sport's Amenities Building and Kiosk completed and delivered within timeframe and budget; Installation of Outdoor Fitness Equipment - Ford Park, Freshwater Park, Dean Reserve and Airey Park completed; Airey Park Informal Pathway - Stage 1 completed
Capital Works - Civic Services	Parramatta Road public domain	20%	PRUIAP design prepared and submitted to TfNSW for review and comments
Capital Works - Civic Services	Powells Creek pedestrian bridge crossing	20%	PRUIAP design process continuing to address Sydney Water requirements for Lorraine St, Hamilton Street and George Street bridges
Capital Works - Civic Services	Town Hall & Administrative Centre renewals	100%	Window replacement and painting completed.
Capital Works - Civic Services	Upgrade Homebush Village and Strathfield South retail areas	40%	Design completed and community consultation undertaken

1.2: Connected and integrated transport networks servicing all areas of the Strathfield LGA

1.2.1: Improve state and regional transport connections to and throughout the Strathfield LGA

1.2.1.1: Make representations to NSW Government on regional transport planning and services affecting Strathfield LGA

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Make representations to NSW Government on regional transport planning and services affecting Strathfield LGA	Make representations and engage with the Government concerning transport planning and service delivery	Planning, Environment & Urban Services	Progressing	Ongoing representation to TfNSW

1.2.1.2: Maintain and embellish regionally connected cycleways

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Maintain and embellish regionally connected cycleways	Maintain and upgrade cycle and pedestrian pathways along Cooks and Powells Creeks	Planning, Environment & Urban Services	Progressing	Cyclic maintenance scheduled on a monthly basis. Council works with Cooks River Alliance on cycleways and pedestrian paths.

1.2.2: Connect and provide local transport networks within the Strathfield LGA**1.2.2.1: Plan and implement integrated and connected public and private transport networks in Strathfield LGA**

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Plan and implement integrated and connected public and private transport networks in Strathfield LGA	Review and implement priority actions of Active Transport Plan	Planning, Environment & Urban Services	Progressing	Ongoing
Plan and implement integrated and connected public and private transport networks in Strathfield LGA	Operate and monitor usage and timetabling of the Strathfield Connector Bus service.	Planning, Environment & Urban Services	Progressing	Connector Bus Service patronage reduced due to COVID-19 restrictions. During the 2020 calendar year, there were approximately 100,000 passengers.

1.2.2.2: Manage and provide accessible parking in high demand areas

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Manage and provide accessible parking in high demand areas	Monitor parking strategies and programs that address traffic movement and parking accessibility for local residents	Planning, Environment & Urban Services	Progressing	All parking schemes are monitored and changes approved by the Traffic Committee. Council conducted ongoing assessment and condition rating of roads assets including footpath, kerb and gutters, drains and asphalt pavements.
Manage and provide accessible parking in high demand areas	Manage daily traffic and parking patrols in areas with high volume movement or parking demand eg schools, shopping areas, town centres, transport hubs, parks and sportsgrounds	Planning, Environment & Urban Services	Progressing	Council's parking officers patrol all major centres on a rotational roster covering all high volume areas.

1.2.2.3: Plan and implement programs to improve road safety

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Plan and implement programs to improve road safety	Prepare and deliver annual roads safety program and audit traffic signs, road markings and maintenance	Planning, Environment & Urban Services	Progressing	Annual Road Safety Programs delivered in conjunction with TfNSW

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide informative, accurate and timely communications	Provide regular updates to the community on actions, proposals and decisions affecting the local community	Office of CEO	Progressing	During the reporting period, Council provided updates on 18 Council initiatives. This included DA proposals, projects and amendments to plans and policies.

2: Community Wellbeing

2.1: Socially cohesive and connected communities

2.1.1: Build community resilience, capacity and promote connected and socially cohesive communities

2.1.1.1: Plan and facilitate community development programs that promote connected and socially cohesive communities.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Plan and facilitate community development programs that promote connected and socially cohesive communities.	Facilitate use of Council's community facilities to provide program and services to meet needs of local community.	People Place & Civic Services	Progressing	Strathfield Collaborative Youth Group was held in the Strathfield Library & Innovation Hub in the reporting period.

2.1.2: Deliver programs to meet identified community needs in partnership with key stakeholders, community and government agencies

2.1.2.1: Support and provide opportunities for carers and people with a disability to participate in community life.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Support and provide opportunities for carers and people with a disability to participate in community life.	Facilitate and support delivery of information, programs and events for people with disabilities and their carers.	People Place & Civic Services	Progressing	A video for International Day for People with a Disability involving local residents was featured on the Council website in December 2020. Action was taken to establish the Access & Mobility Committee, which will commence in March 2021.

2.1.2.2: Support an age friendly community to facilitate social connections, healthy and independent lives for older residents

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Support an age friendly community to facilitate social connections, healthy and independent lives for older residents	Prepare plans and facilitate programs for older residents.	People Place & Civic Services	Progressing	A number of programs recommenced on 1 July 2020 after COVID-19 restrictions including the Home Library Service, Book clubs and Knitting Group. Recommended new locations for bench seats in areas with higher populations of older people in the LGA.

2.1.2.3: Provide opportunities for social inclusion and connection for CALD communities, particularly new settlers.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide opportunities for social inclusion and connection for CALD communities, particularly new settlers.	Prepare plans and facilitate programs to support CALD community particularly new settlers	People Place & Civic Services	Progressing	During the reporting period, Conversation Club for learning English was hosted at Library provided by Metro Assist, the online resources for IELTS were reviewed and subscribed and planning for bi-lingual storytime with grant funding commenced. This program is yet to deliver due to COVID-19 restrictions.

2.1.2.4: Facilitate programs and services for children and their families.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Facilitate programs and services for children and their families.	Facilitate programs that support children and their families	People Place & Civic Services	Progressing	Organised and ran the 'Strathfield Schools Sustainability Snaps' with local primary schools to make their school environmentally friendly in late 2020.

2.1.2.5: Facilitate programs and services for young people

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Facilitate programs and services for young people	Facilitate programs and services for young people	People Place & Civic Services	Progressing	During the reporting period, Council organised two Youth Group meetings, Youth Week 'Be Connected' video competition, HSC study lock in sessions October 2020 and a QR code scavenger hunt at the Library.

2.1.3: Provide opportunities for community participation in local activities**2.1.3.1: Develop or support programs to encourage community participation**

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Develop or support programs to encourage community participation	Manage and facilitate volunteer programs for Council and with local community based and not for profit organisations	Office of CEO	Progressing	Continued to coordinate volunteer programs, many on hold due to COVID-19 restrictions. Share the Dignity campaign was successful with donations collected and distributed to local charities.

2.1.3.2: Provide financial assistance and incentives for local community programs and events

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide financial assistance and incentives for local community programs and events	Coordinate participation and activities for a Strathfield community choir	Office of CEO	Progressing	Due to COVID-19 restrictions, Strathfield Choir activities transitioned into weekly online practice and training sessions. The Choir participated video recording of the virtual Council Christmas Carols 2020 and performed 3 songs. The YouTube video received 1.4k views.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide financial assistance and incentives for local community programs and events	Review, promote and administer community grants	People Place & Civic Services	Progressing	2020 - 2021 Community Grants round received 29 applications. 19 were awarded totaling \$44,400; 12 were community development grants and 5 were cultural grants.

2.2: Healthy and active communities

2.2.1: Provide and manage open space, recreation and community facilities and programs to meet community and recreational needs

2.2.1.1: Review planning strategies for open space, community and recreational facilities.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Review planning strategies for open space, community and recreational facilities.	Review planning strategies and management plans for parks and open space, community and recreational facilities to protect and beautify Strathfield's parklands and open areas.	Office of CEO	Progressing	Plans of Management for Council owned parks and open space exhibited and adopted in December 2020, after public hearing was held. Crown Lands Plans are being prepared for 2021.

2.2.1.2: Manage and optimise use of parks, sportsgrounds and recreational facilities

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Manage and optimise use of parks, sportsgrounds and recreational facilities	Manage formal use of sportsgrounds, parks and facilities and manage licencing, leases and casual and regular hire arrangements.	Office of CEO	Progressing	There are currently 27 Lease and Licence agreements, which generated a revenue of \$391,138 for the period. In respect of sports facilities and park hire there are 38 seasonal hirers and 93 casual hirers generating a total revenue of \$191,960 in the 6 month period. Government restrictions related to COVID-19 affected Council's revenue from these sources.
Manage and optimise use of parks, sportsgrounds and recreational facilities	Monitor and maintain parks, amenities and recreational facilities to a high standard.	People Place & Civic Services	Progressing	2 weeks maintenance cycle completed on all parks and sports fields

2.2.2: Promote healthy and active living programs**2.2.2.1: Facilitate community participation and partnerships to promote active and healthy living programs**

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Facilitate community participation and partnerships to promote active and healthy living programs	Promote and support participation in learning, health and wellbeing services and programs including Community Gardens	Planning, Environment & Urban Services	Progressing	Ongoing program in place.
Facilitate community participation and partnerships to promote active and healthy living programs	Promote programs and work with local sporting and recreation organisations to deliver health and social wellbeing for general community and specific target groups	People Place & Civic Services	Progressing	Council facilitated programs and events with hirers that included gentle exercise, yoga, zumba, St Anne's Walking Group and line dancing.

2.3: Safe and accessible places

2.3.1: Work with key stakeholders to address community safety issues

2.3.1.1.: Liaise with key stakeholders and implement community safety programs eg police

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Liaise with key stakeholders and implement community safety programs eg police	Work and support Police and community safety education campaigns that address issues of concern to local community .	People Place & Civic Services	Progressing	Promoted fraud education video, attended Community Safety Precinct Committee meetings, Local Government Community Safety and Crime Prevention Network.

2.3.2: Plan and deliver strategies to improve community safety in Strathfield LGA

2.3.2.1: Plan and deliver community safety strategies and actions

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Plan and deliver community safety strategies and actions	Implement actions prioritised from Strathfield Community Safety Plan	People Place & Civic Services	Progressing	Safety Audits were completed with Auburn PAC at Ismay Reserve and Albert Road with recommendations for improvements in designs. A flag system was established for rough sleepers.

2.3.2.2: Maintain safe public areas in Strathfield

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Maintain safe public areas in Strathfield	Maintain and implement CCTV programs in town centres and key locations and incorporate Crime Prevention Through Environmental Design (CPTED) principles into design of Council facilities	Corporate and Financial Services	Progressing	The public safety CCTV locations were expanded to include Homebush West, Homebush West Community Centre and Strathfield Park Pavilion building.
Maintain safe public areas in Strathfield	Manage effective tree pruning programs in streets and public areas	People Place & Civic Services	Progressing	Reactive work completed as required
Maintain safe public areas in Strathfield	Respond and address anti-social behaviours, graffiti, vandalism and illegal waste dumping	Planning, Environment & Urban Services	Progressing	All anti-social behaviour actioned and addressed.
Maintain safe public areas in Strathfield	Review street and park lighting and action changes as required	People Place & Civic Services	Progressing	Street lighting audit completed and is being implemented

2.3.3: Prepare plans and provide resourcing for emergencies and natural disasters**2.3.3.1: Prepare plans and support local emergency management**

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Prepare plans and support local emergency management	Work in partnership with other councils, government agencies and Strathfield State Emergency Services to prepare plans, participate, educate community and respond to emergencies.	Planning, Environment & Urban Services	Progressing	Attended quarterly LEMO meetings, undertook audit of Emergency Evacuation centres for the local area and pandemic plan activated as required.

3: Civic Pride and Place Management

3.1: Engaged and activated public places

3.1.1: Revitalise Town and Village centres

3.1.1.1: Plan and implement strategies and projects to revitalise Strathfield's Town and Village Centres

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Plan and implement strategies and projects to revitalise Strathfield's Town and Village Centres	Ensure cleanliness and safety of Town and Village Centres	Planning, Environment & Urban Services	Progressing	All major centres cleaned daily.
Plan and implement strategies and projects to revitalise Strathfield's Town and Village Centres	Manage and monitor footpath trading, leases and promote alfresco dining in town centres	Office of CEO	Progressing	There are currently 31 operational outdoor dining licences and 11 footpath display approvals. The total revenue for this period of \$17,179 was considerably reduced by the discounts applied due to COVID-19 restrictions.
Plan and implement strategies and projects to revitalise Strathfield's Town and Village Centres	Monitor plans for upgrading Strathfield Town Centre and integrating transport services	Planning, Environment & Urban Services	Progressing	Centres Study and Transport Study implemented.

3.1.2: Develop and implement place promotion strategies

3.1.2.1: Develop and manage Strathfield place promotion

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Develop and manage Strathfield place promotion	Implement programs that promote Strathfield LGA	Office of CEO	Progressing	The Communications team are currently working on a re-refresh of the logo and style guide which should be completed by March 2021. An online Strathfield Christmas Carols 2020 was put together showcasing local talent and entertainment.
Develop and manage Strathfield place promotion	Provide festive decorations at Strathfield Council Chambers, retail precincts and selected residential streets during Christmas/New Year season	Office of CEO	Progressing	Installation of decorations for the 2020 Christmas period began in mid-November. 4 Christmas trees were installed at Strathfield Square, Town Hall, Rochester St Homebush and outside Flemington station in Homebush West. Approx. 300 garlands were hung from shop awnings across the LGA.
Develop and manage Strathfield place promotion	Review and upgrade gateway and directional signage in key sites and town centre locations. Investigate integration of electronic signage to promote events and provide timely information.	Planning, Environment & Urban Services	Progressing	Review of gateway signage is underway and will include digital options. This should be completed by July 2021.

3.1.3: Support productive and well managed local businesses

3.1.3.1: Implement programs to educate, improve and monitor business regulation compliance

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Implement programs to educate, improve and monitor business regulation compliance	Implement Business Compliance and Monitoring Program	Planning, Environment & Urban Services	Progressing	Environmental audit program is ongoing.
Implement programs to educate, improve and monitor business regulation compliance	Implement inspections of food businesses and achieve 80% of 3 stars and above Food Safety 'Scores on Doors' program	Planning, Environment & Urban Services	Progressing	Food hygiene rating currently at 89% of businesses achieving three stars and above

3.2: Creative and cultural community

3.2.1: Facilitate and support cultural and learning programs and activities

3.2.1.1: Promote and provide library and information services to meet community and cultural needs

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Promote and provide library and information services to meet community and cultural needs	Design and deliver programs that facilitate and promote community learning for all ages including children, youth, adults and seniors	People Place & Civic Services	Progressing	The following community learning programs were held during the reporting period: World Mental Health Day Online Seminar, Children's Week - Environmental Sustainability, International Day for the Elimination of Violence Against Women and Tax Help appointments provided by ATO volunteers at the Library.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Promote and provide library and information services to meet community and cultural needs	Provide information services, including loans, reference services, target group collections and digital resources	People Place & Civic Services	Progressing	COVID-19 restrictions and reduced access to library services affected visitor and loans. From July to December 2020, there were 6,456 digital loans, 39,079 physical loans, 1,517 collections from Book Lockers. There was a total of 25,971 visitors from August to December 2020. The library expanded its digital collection, promoted a new online platform BorrowBox with 2,299 digital items and continued use of the online platform Overdrive with 15,306 digital items.
Promote and provide library and information services to meet community and cultural needs	Review future community learning, cultural and information needs in light of new development and population projections for the future	People Place & Civic Services	Progressing	Administered the Business Administration Certificate III course

3.2.1.2: Facilitate and deliver programs to embrace and celebrate culture

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Facilitate and deliver programs to embrace and celebrate culture	Coordinate and present exhibitions and programs promoting cultural, artistic and historical information and works	People Place & Civic Services	Progressing	The Gilded Perceptions with Erica Cholich exhibition was held from October - December 2020. Prints of historical images of the Strathfield area 1950s were displayed in December between exhibitions. Research for postponed 'Strathfield Answers the Call' exhibition for April 2021 continued with request to Australian War Memorial for loaned material.

3.2.2: Promote and deliver events that connect community and build social cohesion

3.2.2.1: Promote and facilitate events that respect and recognise civic and community achievements

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Promote and facilitate events that respect and recognise civic and community achievements	Undertake recognition and celebrate civic and community achievements	Office of CEO	Progressing	Due to COVID-19 restrictions, citizenship ceremonies in July and September 2020 were held online with a total of 25 conferees. An in-person ceremony recommenced in November 2020 with 15 conferees. A total of 40 conferees received citizenship in the reporting period. Dates for 2021 ceremonies approved and scheduled.

3.2.2.2: Facilitate events to connect and strengthen the community

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Facilitate events to connect and strengthen the community	Facilitate and promote events that provide a range of opportunities for community participation	Office of CEO	Progressing	Due to Covid-19 restrictions, all events were cancelled. The Communications and Events team instead, staged a virtual Christmas Carols event which saw locals pre-record musical and dance performances, which were joined with messages from the community and Council. The YouTube video currently has 1.4k views.

4: Liveable Neighbourhoods

4.1: Quality, liveable and sustainable urban design complementing local character

4.1.1: Plan and deliver urban design and development that balances growth with quality living, sustainable and aesthetic outcomes

4.1.1.1: Prepare, review and implement planning controls that respect local character, heritage and deliver quality liveability, aesthetics and sustainable development in the Strathfield LGA

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Prepare, review and implement planning controls that respect local character, heritage and deliver quality liveability, aesthetics and sustainable development in the Strathfield LGA	As part of the LEP review and preparation, undertake association reviews and studies including but not limited to the review of conflicts arising from zoning	Planning, Environment & Urban Services	Progressing	Four studies completed and are being assessed by Council.
Prepare, review and implement planning controls that respect local character, heritage and deliver quality liveability, aesthetics and sustainable development in the Strathfield LGA	Review heritage listings and update heritage requirements of the DCP	Planning, Environment & Urban Services	Progressing	Heritage study completed and to be included in LEP review

4.1.1.2: Work with the NSW Planning and Greater Sydney Commission planning strategies to deliver quality design and development outcomes in Strathfield LGA

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Work with the NSW Planning and Greater Sydney Commission planning strategies to deliver quality design and development outcomes in Strathfield LGA	Review and prepare new LEP and DCP for completion by 2021	Planning, Environment & Urban Services	Progressing	New LEP on track to be completed by June 2021.

4.1.2: Manage effective development assessment processes

4.1.2.1: Provide and monitor effective and efficient planning and development

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide and monitor effective and efficient planning and development	Advertise and notify development proposals on Council's website and in accordance with Community Participation Plan guidelines.	Planning, Environment & Urban Services	Progressing	All DA notification complies with CPP guidelines.
Provide and monitor effective and efficient planning and development	Assess and determine development applications	Planning, Environment & Urban Services	Progressing	DA determination times are 73 days. DAs determined since 1/9/20 average time 39 days - DPIE target 61 days.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide and monitor effective and efficient planning and development	Prepare agendas and support planning panels.	Planning, Environment & Urban Services	Progressing	All agenda and panels supported and prepared ontime.

4.1.3: Address housing affordability

4.1.3.1: Develop plans and make representations to improve housing affordability

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Develop plans and make representations to improve housing affordability	Work with State Agencies and advocate to NSW Government for programs to support housing affordability	Planning, Environment & Urban Services	Progressing	Ongoing

4.2: Clean, attractive and well maintained neighbourhoods

4.2.1: Reduce waste and improve reuse and recycling

4.2.1.1: Provide effective waste management and street cleaning services

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide effective waste management and street cleaning services	Manage street sweeping programs	Planning, Environment & Urban Services	Progressing	All residential streets were swept on a three week cycle - main roads swept every day.
Provide effective waste management and	Prepare and implement programs in	Planning, Environment & Urban Services	Progressing	Waste reduction and recycling program was instigated throughout 2020.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
street cleaning services	accordance with Waste Management Plan			
Provide effective waste management and street cleaning services	Provide general and green waste, recycling and on-call collection services to residential properties	Planning, Environment & Urban Services	Progressing	All waste services were provided to all residential properties.

4.2.2: Maintain and enforce clean public areas and health standards

4.2.2.1: Review and deliver public health and pollution control programs

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Review and deliver public health and pollution control programs	Investigate and monitor pollution events and take action on compliance breaches of the POEO Act 1997	Planning, Environment & Urban Services	Progressing	All pollution events investigated within 24 hours of notification
Review and deliver public health and pollution control programs	Investigate complaints and/or breaches of permits	Planning, Environment & Urban Services	Progressing	All complaints and approval breaches are inspected and action taken.

4.2.2.2: Implement and enforce responsible animal management program

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Implement and enforce responsible animal management program	Deliver responsible animal management programs	Planning, Environment & Urban Services	Progressing	Council's animal management policy and registers are up to date.

4.2.2.3: Maintain high standards of public domain maintenance

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Maintain high standards of public domain maintenance	Implement public domain maintenance programs	Planning, Environment & Urban Services	Progressing	During the reporting period, Council implemented public domain maintenance programs which included removal and impounding of trolleys, abandoned vehicles from streets.

4.3: Thriving and resilient environment**4.3.1: Conserve, restore and enhance Strathfield's biodiversity and ecological health and resiliency****4.3.1.1: Prepare and monitor plans to improve and protect Strathfield's ecological habitat and aquatic systems**

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Prepare and monitor plans to improve and protect Strathfield's ecological habitat and aquatic systems	Maintain trees, review and monitor tree canopy coverage and hotspots in Strathfield LGA	People, Place and Civic Services	Progressing	During the reporting period, trees were inspected, assessed and new replacement trees planted and dead wood removed from street trees.
Prepare and monitor plans to improve and protect Strathfield's	Maintain and undertake restoration and/or naturalisation at Mason	Planning, Environment & Urban Services	Progressing	All works on Mason Park Wetlands are coordinated with all Government Agencies

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
ecological habitat and aquatic systems	Park Wetlands and Cocks Creek with Sydney Water			

4.3.1.2: Work in partnership with key stakeholders and community to maintain, restore and improve natural environment

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Work in partnership with key stakeholders and community to maintain, restore and improve natural environment	Address rubbish dumping in Cocks River in accordance with Waste Strategy	Planning, Environment & Urban Services	Progressing	These matters are investigated and cleaned in accordance with strategy.
Work in partnership with key stakeholders and community to maintain, restore and improve natural environment	Participate in multi-council and regional partnerships to improve urban ecosystems across regional or catchment areas.	Planning, Environment & Urban Services	Progressing	Council works with Cocks River Alliance and neighbouring council and EPA for all works on catchment
Work in partnership with key stakeholders and community to maintain, restore and improve natural environment	Promote and manage National Tree Day, volunteers and Bushcare programs to align with Council's biodiversity and conservation	Planning, Environment & Urban Services	Progressing	This program was cancelled in view of COVID-19

4.3.2: Develop environmental programs to educate and inform the community

4.3.2.1: Plan and facilitate environmental community education and information programs

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Plan and facilitate environmental community education and information programs	Engage with schools and general community in programs concerning environmental and stormwater education	Planning, Environment & Urban Services	Progressing	This program was cancelled in view of COCID-19

4.3.3: Encourage sustainability and resource efficiency

4.3.3.1: Develop and implement energy savings and resource efficiency programs

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Develop and implement energy savings and resource efficiency programs	Monitor and implement water and energy efficiencies on Council land and facilities	Planning, Environment & Urban Services	Progressing	Regular water/energy savings are implemented

5: Responsible Leadership

5.1: Trust in Councils leadership and decision making

5.1.1: Promote active community engagement and make decisions based on community priorities

5.1.1.1: Consult and engage with the community on significant plans and policies and take action on community priorities

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Consult and engage with the community on significant plans and policies and take action on community priorities	Make representations on issues of relevance to Strathfield LGA where required.	Office of CEO	Progressing	Representations made where requested or required.
Consult and engage with the community on significant plans and policies and take action on community priorities	Coordinate and prepare strategies including managing community panel, and undertaking community engagement and consultation for major projects and proposals	Office of CEO	Progressing	Consultations were held relating to projects, plans and studies. Community Panel was updated and being reviewed.

5.1.2: Support integrity, transparency and accountability of decision making processes

5.1.2.1: Facilitate Council and Committee meetings and ensure compliance with statutory and policy obligations

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Facilitate Council and Committee meetings and ensure	Facilitate and support Council advisory committees	Corporate and Financial Services	Progressing	Ongoing. Facilitation and support provided to Council's advisory committees including Traffic Committee; Audit,

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
compliance with statutory and policy obligations				Risk and Improvement Committee and Planning, Policy and Urban Design Working Party Committee to date.
Facilitate Council and Committee meetings and ensure compliance with statutory and policy obligations	Manage Council meetings including live broadcast of meeting proceedings	Corporate and Financial Services	Progressing	Management of Council meetings including live broadcasting of meeting proceedings undertaken. 6 Council meetings and 2 Extraordinary Council meetings held to date. Compliance with statutory and policy obligations met.
Facilitate Council and Committee meetings and ensure compliance with statutory and policy obligations	Publish and Council business paper and issue minutes within timeframes	Corporate and Financial Services	Progressing	Ongoing. Six (6) Council business papers and minutes were published within required timeframes to date. Also two (2) Extraordinary Council business papers and minutes were published within required timeframes.

5.1.2.2: Provide support to Councillors in order to perform and meet their responsibilities

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide support to Councillors in order to perform and meet their responsibilities	Maintain and provide access to registers of pecuniary interests, voting, conflicts of interest and meeting attendance.	Corporate and Financial Services	Progressing	Registers updated and maintained as required.
Provide support to Councillors in order to perform and meet their responsibilities	Provide timely and accurate information and briefings or workshops	Corporate and Financial Services	Progressing	Ongoing. Councillor briefings/workshops on current issues undertaken with accurate and timely information provided.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
	to Councillors on current issues			
Provide support to Councillors in order to perform and meet their responsibilities	Undertake Councillor Induction programs post-election and manage and report on ongoing Councillor learning and development programs.	Corporate and Financial Services	Progressing	Councillor Induction programs will be undertaken post-election. Several councillors attended the online LGNSW Annual conference on Monday 23 November 2020.

5.2: Accountable Council performance

5.2.1: Undertake planning, review report and evaluate performance and progress

5.2.1.1: Undertake planning, reporting and maintain an effective monitoring, review and evaluation process for Strathfield 2030

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Undertake planning, reporting and maintain an effective monitoring, review and evaluation process for Strathfield 2030	Prepare plans, reviews and reports as required under the Integrated Planning and Reporting framework including End of Term Report	Office of CEO	Progressing	Annual Report 2019-2020 completed within statutory timeframe. Delivery Program report for July 2020 to December 2020 to be presented at April 2021 Council meeting.
Undertake planning, reporting and maintain an effective monitoring, review and evaluation process for Strathfield 2030	Regularly survey, monitor and report on Council's performance	Office of CEO	Progressing	Annual performance survey for 2020 completed and results presented in the Annual Report 2019-2020.

5.2.2: Employ and maintain a skilled workforce to deliver quality services

5.2.2.1: Ensure Councils workforce has skills and capacity to deliver the Community Strategic Plan.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Ensure Council's workforce has skills and capacity to deliver the Community Strategic Plan.	Implement strategies and actions set out in the Workforce Management Strategy	Corporate and Financial Services	Progressing	The Workforce Management Plan has a number of legal obligations (e.g. EEO, WHS, WC etc.) which inform, guide and direct many of the activities of the strategy and these are all being complied with, as can be evidenced by various records, statistics and data which shows Council is on track to meet operational deadlines by the end of the year.

5.2.3: Promote organisational culture of safety, best practice and continuous quality improvement

5.2.3.1: Implement practices that promote safety and quality service outcomes

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Implement practices that promote safety and quality service outcomes	Implement Risk and Internal Audit and business continuity plans.	Corporate and Financial Services	Progressing	Risk and Internal Audit plans implemented.
Implement practices that promote safety and quality service outcomes	Implement Work, Health and Safety programs to ensure compliance with statutory requirements	Corporate and Financial Services	Progressing	WHS Programs are being pursued energetically and with the help of Council's Workers Compensation Insurer (StateCover) and Safe Work NSW. Council and Safe Work NSW are focusing on Muscular-skeletal injuries and workplace activities that lead to such manual handling injuries. This has resulted in the purchase of new equipment and PPE and revised work activities to the benefit of individuals and Council.

5.2.4: Maintain long-term financial sustainability of Strathfield Council

5.2.4.1: Manage, monitor and report Councils financial sustainability

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Manage, monitor and report Council's financial sustainability	Provide Council with regular budget, expenditures and investment reports to Council and meet all statutory requirements.	Corporate and Financial Services	Progressing	To date and as per statutory requirement, Council has been provided with quarterly budget review (December quarter completed), monthly investment report (January). We are working on meeting on all statutory requirements in relation to year-end financial reporting and audit. The audit process has commenced with the Interim Audit underway week beginning 8 March 2021.

5.2.5: Deliver efficient and effective Council services to the community

5.2.5.1: Provide community focused customer services, complaints management and access to information

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
Provide community focused customer services, complaints management and access to information	Maintain effective records and information management system	Corporate and Financial Services	Progressing	Council's Customer Request Management (CRM) System and ECM records management system are maintained and updated daily to capture customer requests and action taken. Reports are run on regular basis for effective management of customer services. Access to information requests are provided in timely manner in accordance with GIPA requirements and records of customers requests and information provided are updated in ECM. Complaints management register is updated on regular basis.
Provide community focused customer services, complaints	Monitor and manage Council's complaint management processes in	Corporate and Financial Services	Progressing	Ongoing. Council's complaint management processes monitored and managed in accordance with policy requirements.

Delivery Program	Operational Plan Action	Responsible Department	Status	Comments
management and access to information	accordance with policy requirements.			
Provide community focused customer services, complaints management and access to information	Provide access to information requests within timeframes	Corporate and Financial Services	Progressing	Ongoing. Eleven (11) formal GIPA access to information requests were received to date. Information was provided within required timeframes for 10 applications.
Provide community focused customer services, complaints management and access to information	Provide customer services in a professional and timely manner	Corporate and Financial Services	Progressing	Ongoing. Customer Services provided in a professional and timely manner.