

42% of the homeless population is under 25 years old.... that's 26,000 young homeless Australians aged 12 - 25



70% of homeless youth leave home to escape family violence, child abuse or family breakdown



The first and most common way young people experience homelessness is couch surfing



**Parramatta** 

Mission

# Youth Hub

The Parramatta Mission Youth Hub provides services and advice to youth who may be homeless, at risk of homelessness or facing crisis.

#### Intake and Assessment

Intake and assessment provides a centralised point of contact for youth aged 12-24 years of age, through the youth hub or direct intake line. This includes, engaging youth with case management, placement into crisis accommodation and referral pathways to transitional housing providers. The intake and assessment officer also provides advice and direction to both young people and external organisations.

# Early Intervention Case Management

The early intervention case manager engages with young people 12-24 years of age who are at risk of homelessness or need additional support in their lives. Relationships are built with Government and Non-Government organisations, schools, community groups and other youth services.

# Outreach and Case Management

Outreach case management is provided to support young people aged 12-24 years of age, who are currently homeless, to find stable accommodation. Outreach also assists with living skills, education, employment, health services, counselling, AOD counselling and all other relevant services. Outreach programs and activities promote positive community engagement with all youth services.



# **Crisis Accommodation**

#### Parrahouse

Crisis accommodation with case management for young people 16-17 years of age who are homeless. Parrahouse provides 24/7 on-site support and assistance with education, employment, referral into counselling services, health services, and living skills programs.

### Koompartoo

Crisis accommodation with case management for young people 18-24 years of age.
Koompartoo provides 24/7 on-site support and assistance with education, employment, referral into counselling services, health services, and living skills programs.

## Wiyanga

Crisis supported accommodation with case management, for females aged 16-24. Clients must be currently pregnant or a single mother, with one child. Wiyanga provides 24/7 on-site support and assistance with education, employment, referral into counselling services, health services, living skills programs and parenting programs.

# Transitional Accommodation

Referrals into transitional housing are made in partnership with Foundations and Evolve Housing for Youth, providing case management support and living skills to independent youth aged 16 - 24 years of age.

